

INSIDER

Your Seasonal Guide to Buying Government Surplus

More Payment Options for GL Buyers

Scottsdale, AZ – Customers will soon have access to information about lenders who are ready, willing and able to finance customers through purchase order financing, working capital financing agreements or lease-back financing arrangements.

Additionally, for those customers who choose not to pay via credit card, this month, Government Liquidation will be adding PayPal as a payment option for purchases totalling \$25,000 or less.



AM General 5 Ton Cargo



Cold Weather Boots



Combat Shelter

bid on this



Sun, Wind & Dust Goggles

Surplus Property Returns

Battle Creek, MI – When the DRMS determines that property should not have been delivered to Government Liquidation for re-sale to the public; they send us a request to retrieve the property. If the property has not yet been sold to the public, we return the property to DRMS and that is the end of it. However, when the property

has been re-sold to a customer, we are required to notify the customer that the DRMS is requesting the return of the item, and that failure to cooperate with the DRMS in recovering the item sought can result in the customer being prohibited from participating in future Government Liquidation or DRMS sales.



Portable Dental Chair

Answers To Your Questions



How do I pay for my lot, if my credit card declines, will I be notified, how do I know when my payment goes through?

Here's how the process works. When a sale closes, you can see if you are the high bidder by clicking on the Bid History tab of your My Account tab. If you are the winning bidder, check back the following day to see if the invoice has been posted to your account. Your invoice can be found on the Invoices tab. As soon as the invoices are posted to your account, your credit card will automatically be charged within one business day. Keep monitoring your invoice until it has a "Paid in

Full" stamp. Now you are ready to download your invoice and make a removal appointment with the site where the property is located. Another handy tool you can use to monitor your payment status can be found on the Invoices tab, next to the list of Events in which you've been deemed the high bidder. Click on the icon resembling a magnifying glass located to the right of the Event Title. A dialog box will pop up and detailed transaction information will

display. You will be able to see which credit card was charged, for what amount and whether or not the charge authorized. If your card is declined, it is important to contact your bank to first determine the reason for the decline. Then you will want to contact our customer service department (480-367-1300) immediately in order to provide payment instructions. We look forward to assisting you!



Diesel Generator



Electric Oven

User Agreement Updates

Have you read through the User Agreement (Terms and Conditions) lately? Did you know that Government Liquidation now offers services for Sellers? Check out the newest version of the User Agreement today and see what new options are available.

Customer Service Options

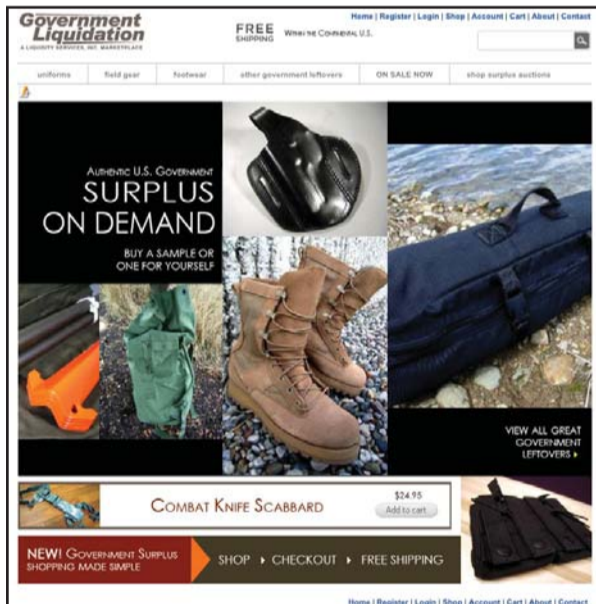
Did you know that GL's Customer Service team is available via phone, live chat, fax, and email? There are many options when you need assistance, try something new and see how it works for you!



Cooling Vest

Surplus On Demand

Be sure to check out our surplus e-tail store for authentic U.S. Government surplus items in A1 condition. Buy a sample or one for yourself and have it shipped to you the very next day. Our Surplus On Demand Store offers uniforms, field gear, footwear and other unique surplus items like pistol holsters and tactical vests, all in lots of one. No need to go through the bidding process. Buy a pair of new hot weather boots through our easy self-check out and pay with credit card or PayPal. Shopping for surplus has never been easier.



Embroidery Machine

On-Site Inspection Services



If you are interested in a lot that is located clear across the country and you need someone to inspect it for you, Fast Track Logistics can be of help. They will preview on your behalf up to two days before the auction closes and will charge a \$50 fee for their service. If you have specific questions regarding any given lot, let them know and they will provide you with the information you need to place a confident bid.

For more information, visit their site at www.fasttracklogistics.net or call Toll Free: 1-866-325-6447.



Snow Shoes

My Small Biz Idea - Surplus Buyer Stories

Military surplus shipping tanks make great fish tanks! For the last several years I have been using military surplus fiberglass shipping and storage containers purchased from GL to build fish tanks for spawning and rearing of endangered fish.



Military surplus shipping containers are easily customized and because I can usually get a lot of them at a low cost, it allows me to experiment with different types of artificial stream set-ups until I find something that works. You might think that these kinds of efforts would be well funded but there are currently so many fish species on the brink of extinction that coming up with facilities to hold and maintain separate groups of fish is a real problem. Thanks GovLiquidation for helping to preserve native fish for future generations!

David Ward
Flagstaff, AZ



Fired Brass



AM General M944A1